

MSD Newsletter

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Hi Readers,

The first quarter of 2009 has been a busy and productive one for us at MSD. This issue brings you up to date on our exciting developments, including our innovative products Emortelle™, Emortelle Enterprise™ & iBOS Enterprise and our participation in the FUSION 2009 Fitness Challenge.

EMORTELE™

We are pleased to announce that you can now take advantage of the wide array of features within Emortelle (based on CUMIS Thin Client Technology). Emortelle is a new and efficient technology that encompasses the best of operating platforms, the stability of Advanced Client Server technology and the user-friendliness of the Windows client GUI. The benefits of upgrading to Emortelle version 8.0, are numerous. In addition to all of the features of CUMIS Plus version 7.0, some of the additional features of Emortelle version 8.0 include:

- * Multi Document Interface (MDI),
- * Report Builder,
- * Seamless integration of GIA, ATM-online, Shared Branching.

Benefits are:

- * Increased Productivity,
- * Faster response time,
- * Ease of Use,
- * Better Integration with Microsoft Office,
- * Elimination of Emulation Software.

EMORTELE ENTERPRISE™



The newest addition to our family of products, Emortelle Enterprise is now available !! This new software will allow you to not only manage your members, but also your organization's staff through the use of our fully integrated Human Resource and Payroll modules. Some of the exciting features include:

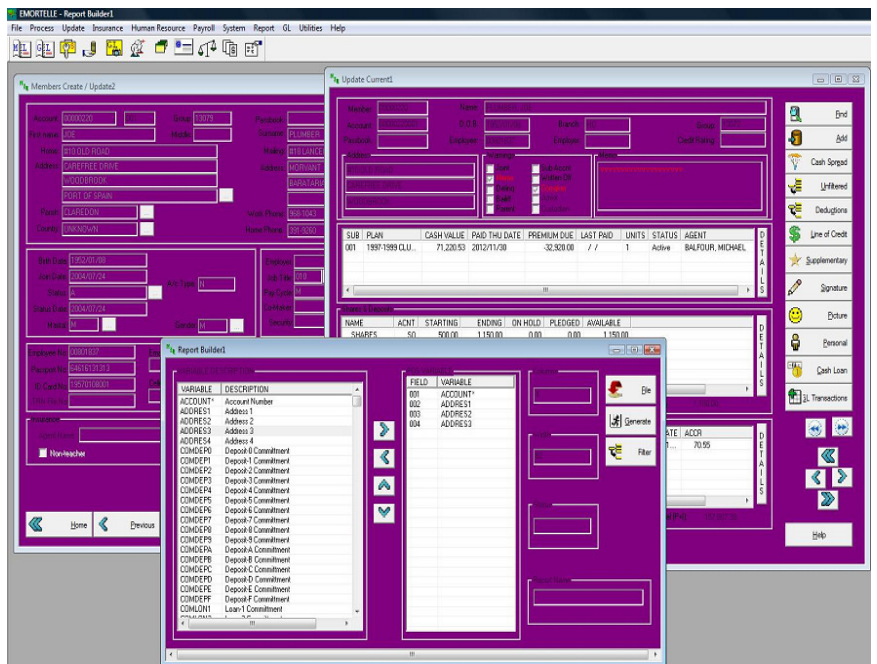
Human Resource

- * Self Service,
- * Vacation Scheduling with alerts,
- * Compensation Administration,
- * Benefits Administration,
- * Photo ID management,
- * Attendance & Punctuality,
- * Beneficiary Self Service,
- * Leave Application Management,
- * Seamless Integration with Payroll.

Payroll

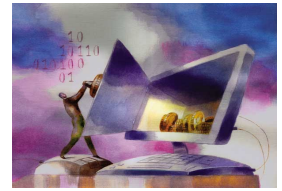
- * Income Tax management,
- * TD4 Statement,
- * Overtime processing,
- * Leave Processing,
- * Tax table Management,
- * Allowance & Deduction Management,
- * NIS & Health Surcharge Processing,
- * Statutory Deductions,
- * Customized Payslips.

Screenshots from Emortelle Enterprise™ displaying Multiple Document Interface feature



IBOS ENTERPRISE™

IBOS Enterprise™ is a comprehensive, fully Integrated Banking Online System, geared towards organizations whose core business is banking, loan management and/ investment management. This software package facilitates the strategic management of other processes such as General Ledger, Human Resource, Payroll and Foreign Currency.



Features of Integrated Banking Online System Version 8.0

Investment

- * Unlimited Term Deposits,
- * Government Bonds,
- * Treasury Bills,
- * Treasury Notes,
- * Unit Trust.



General Ledger Processing

- * Seamless Integration with all modules,
- * Real Time, On-line Processing,
- * Financial Reports on Demand,
- * Export to text files and spreadsheets,
- * Fixed Assets Register,
- * Cash Flow Management,
- * Interest Accruals,
- * Accounts Payable,
- * Bank Reconciliation,
- * Branch Accounting,
- * Multi-segment Journals,
- * User defined Chart of Accounts.



Foreign Currency Processing

- * Support for multi-currency processing,
- * Automatic conversions in General Ledger,
- * Multi-currency Cash Reconciliation
- * Foreign Currency Receipt Printing,
- * Cambio Operations.

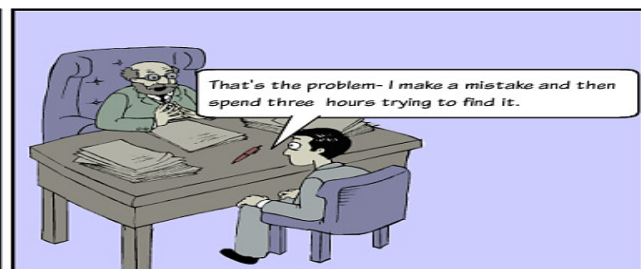


Add Ons

- * Interactive Voice Response
- * Bulk Emailing

For further information for any of our new products, please contact info@msd-tt.com.

LIGHT HUMOUR



Human Resources

- * Self Service,
- * Vacation Scheduling, with alerts,
- * Compensation Administration,
- * Benefits Administration,
- * Photo ID management,
- * Attendance & Punctuality,
- * Beneficiary Self Service,
- * Leave Application Management,
- * Seamless Integration with Payroll.



Payroll

- * Income Tax management,
- * TD4 Statement,
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- * Customized Payslips.



Other Features

- * Comprehensive Security Controls,
- * Audit Trail with Detailed Audit Log,
- * Cheque & Receipt Printing,
- * Staff Loans,
- * Signature and Picture Verification,
- * Automated Backups,
- * Mail Merge Integrated with Microsoft Word,
- * Report Pre-viewer and export to PDF on Demand,
- * Unlimited History,
- * On-line Cash Processing,
- * ODBC Compliant

INTRODUCING NEW WEB CONFERENCING SERVICE !!



Through our new Web Conferencing service, your organization can now interact directly with our staff at scheduled times or on demand for either query resolution or training.

What is Web Conferencing ?

It is a form of real-time communication in which multiple computer users, all connected to the Internet, see the same screen at all times in their Web browsers. This facility allows users to conduct business meetings, seminars, make presentations, provide online education and offer direct customer support. Control of the session can be passed among users so that any attendee can act as the main presenter. Participants may elect to interact using either audio or written (chat) medium and the use of webcam offers visuals on all participants. In order to access this service, the following is required:

- ◆ A standard Windows PC,
- ◆ High-speed Internet connection and any web browser,
- ◆ A web camera,
- ◆ An audio headset.

Please note that there is no software installation required on your part and the cost to your organization for the use of the facility would be minimal. The benefits of web conferencing are far-reaching and can impact most areas of any business. Some of the benefits are:

- ◆ Reduced travel costs (ground transport/airfare/hotel accommodation),
- ◆ Reduced impact on the environment (fewer carbon emissions)
- ◆ Reduced service fee for training and consultancy,
- ◆ Increased productivity.

Please contact us if you would like to take advantage of our new Web Conferencing service.



MSD COMPETES IN FUSION 2009 !!!



On Saturday 9th May 2009, MSD participated in FUSION, a physically challenging and mentally stimulating adventure racing event hosted by the Port Authority of Trinidad & Tobago. With 42 teams in all, inside the mix of participants were varying age

groups, comprising of hard core competitors, including the country's top adventure racing athletes, fitness buffs, fun lovers and first timers. A 6am start, under a dark and misty sky, the smell of adventure and nervous excitement was palpable... our Mountain Cats were ready to prowl !!

Event 1, aptly named 'Divide & Conquer', began from the mountainous Morne La Croix, in the middle of the Northern Range in Trinidad. Each team was required to split into 2 groups of 2 persons each. Team A started the race with a sprint proceeded by a slippery downhill trek to Le Monde river, wearing the required life jackets. To quote one of our Mountain Cats ladies, "I lost all my dignity, slipping and sliding, with one foot gone one way, and the other a next!" Once in the river, we had to pull ourselves along a rope or swim as the 10 feet deep murky brown water was rough in parts and very rocky. During the trek, we even spied a Mapipire of about 7 feet, a deadly venomous snake on the river bank. If we could have walked on water, at that point we surely would have ! Still wearing our water-logged backpacks, and life



jackets, the return uphill was tough, slippery and our backs ached. Meanwhile, the other half of the team, Team B, had to run in the opposite direction from Team A, running downhill to start the race where, after reaching the bottom of the hill, completed a mind boggling cryptogram then ran back uphill to the starting point. We

were then instructed to run down hill to Le Monde river, where we practically slid all the way down along the muddy path. After a hike back up hill, and sprint back to the finish line, the first event was finally over. Phew !!

Event 2, was a grueling but scenic hike from Rincon, Las Cuevas, a small coastal community on the North Coast, to St. Joseph which began in the blazing midday sun. After a sprint to start the race, we started the trek uphill which was so steep in parts that we had to use vines, small trees, anything just to pull ourselves up. We pushed ourselves to our limits and ran a lot of the trek, completing the event in about 3 hrs and 30 minutes, including several all men teams !

Event 3, the final event was a 5k race, one lap around the Queens Park Savannah, in Port of Spain to the finish line at the Port Authority Complex. The feeling of pure joy and accomplishment when we crossed the finish line to the cheers of spectators was indescribable. To actually complete the entire challenge was a victory for us and we will surely be back next year !!



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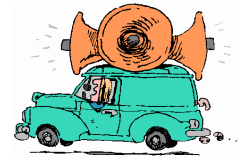


"Committed to Software Excellence and Integrity"

UPCOMING EVENTS

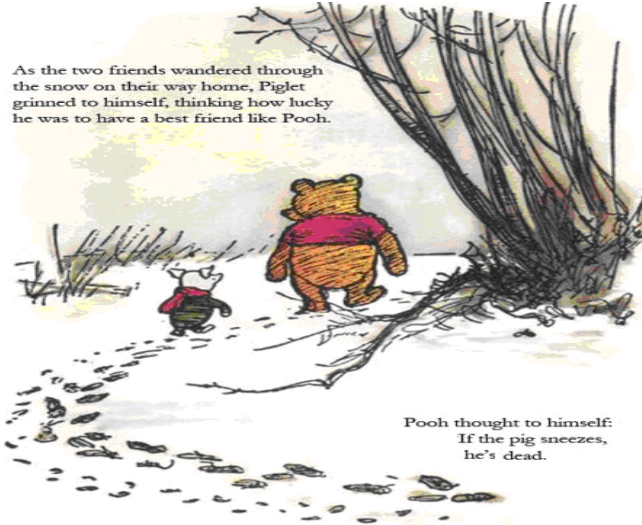
User Group Meetings

Look out for our User Group meetings in
September 2009.



SWINE

As the two friends wandered through the snow on their way home, Piglet grinned to himself, thinking how lucky he was to have a best friend like Pooh.



Pooh thought to himself:
If the pig sneezes,
he's dead.



TIP CORNER

*Did you know that you can prevent a user from making changes to his/her own account? **Yes you can ...***

1. Go to System/Users.
2. Find the user on which you want to place restrictions.
3. Go to Access/Accounts.
4. Enter the user's fully defined account number.

Once these steps have been completed, the user would only be able to view his/her account details.

NEED SUPPORT ?



"Yes, tech support? My laptop kept freezing up, so I stabbed it with a knife. What do I do now?"

Our dedicated and hardworking support team are standing by to assist you with your queries.

Technical Support Team

Vashti Paul-Khan	v.paul-khan@msd-tt.com
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ABOUT US

Established in 1984, with over 130 clients throughout the Caribbean, MSD is the market leader in the development and support of multi-platform Management Information Systems software for financial and retail institutions. We provide high performance, customized software solutions, and extensive support and training for our clients thus enabling us to achieve awards of excellence year after year.

We offer the following services:

- ◆ Software Development,
- ◆ LAN and WAN,
- ◆ Computer Hardware Sales,
- ◆ Consultancy.

Some of our software product front-runners are:

- ◆ Emortelle,
- ◆ CUMIS Plus (Credit Union Management Information Systems),
- ◆ iBOS (Integrated Banking On-Line System),
- ◆ WinPrint (Unix to Windows report previewing and formatting utility),

For further information, please contact us at info@msd-tt.com.

ANY COMMENTS ?

Please feel free to email your comments on the newsletter to newsletter@msd-tt.com: the sort of articles you like, the sort you don't read, new features you'd like to see etc. Feedback from everyone is always welcome.

